

# PROTECT YOUR ACCOUNT FROM FRAUD.

**Our fraud protection program helps protect your credit and/or debit account from fraudulent activity. Your card transactions are monitored to detect any abnormal spending activity.**

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We appreciate your business and want to ensure your satisfaction. If you have any questions please contact a customer service representative via the telephone number on the back of your card.

#### **What occurs if possible fraud transactions are identified?**

You may be contacted regarding your account and the transaction in question. You will be asked to confirm if the purchase was made by you. Your response will then be noted to your account.

#### **What happens if there is a fraudulent transaction?**

A block will be placed on your current account to prevent any further fraudulent transactions.

#### **Will this fraud detection program affect the way my transactions are processed?**

No. Your card will still process transactions.

#### **Is there a cost for this service?**

No. Fraud protection is provided at no cost to you and protects you and your financial institution from fraudulent activity.



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